

MILK + BLUSH

Returns Policy

- Notify us by email and return within 21 days
- Hair extensions can only be returned unworn and unopened
- Complete the form overleaf

Policy Details

UK CUSTOMERS

Please complete the form overleaf with all of the relevant details and email us at hello@milkandblush.com for the next steps. The goods are then your responsibility until they have been received by Milk + Blush. Kindly note, we cannot accept any returns where the void seals have been broken.

INTERNATIONAL CUSTOMERS

If you require a return on a Milk + Blush product you will need to pay the postage costs. The goods are your responsibility until they have been received by Milk + Blush.

Exchanges

We can complete exchanges for products of the same value. However, if you'd like a different product of a different value, the policy is to return for a refund and repurchase.

Important: Overseas Returns

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When returning from outside the U.K.

1. On the customs form you must clearly write: **RETURNED ITEM – NO DUTIES**
2. Never return your item with FedEx as it will be rejected.

Failure to follow the above will prevent your return reaching Milk + Blush.

Returns Processing Time

We aim to process all returns within 5 business days of them arriving back with us. Our aim is to complete this as quickly as possible for you. The team will notify you via email (hello@milkandblush.com) when your refund/exchange has been processed.

Refunds

Please ensure your return complies with the returns policy.

How To:

STEP 1

Email hello@milkandblush.com to let us know which item you are returning.

STEP 2

Enter your information below, it must correspond with the details you used when originally making your order.

STEP 3

Please post your item back to the address below. Remember the item is your responsibility until it arrives back at Milk + Blush. We recommend using a tracked and insured service with Royal Mail to return your item.

Send to:

**Milk + Blush Returns, R1.3 H3, The Maltings, East Tyndall Street,
Cardiff, CF24 5EA, United Kingdom**

Order Number (essential):

Order email:

Name:

Address:

Product(s) being returned:

Please circle:

Exchange

Refund

Other

Reason: